



Monday, June 04, 2007

RE: Bryan Vincent Associates, Inc.
Letter of Recommendation

Parker Finch Management has nothing but praise to express in describing the level of service and professionalism we have received from Bryan Vincent Associates. In my initial contact with the company Collin Kennedy and Sam Crawford gave me a very comfortable feeling in the explanation of services offered as I noticed the presentation was adjusted to speak to my level of IT understanding.

During the transition from our previous vendor we were provided a meeting in our office with all of the BVA staff that would be working on our account. It was a very well done presentation that gave us dates, times and notification of what team member would be responsible for the various transition jobs. We were in good hands.

Our entire office immediately adopted our Support Specialist Laura Hair as one of our own from the minute she walked in the door. Exceptional expertise combined with the ability to fit in and take charge of any problem. Always helpful and ready with an expert recommendation. She keeps us informed on the progress of every project and we keep her up to date on additions and needs. It's a great working relationship that we slipped into immediately with her guidance. She is a pleasure to work with.

With Parker Finch Management being in the service industry it's refreshing to see a company like Bryan Vincent Associates that takes customer service as serious as we do. Without reservation, I would highly recommend BVA for technology support to any company.

Best regards,

Rick Darnell
Managing Director of Franchise Operations
Parker Finch Management